

Repertoire Finder FAQ

Question: While playing back a Style (or a Song) on my instrument, selecting a different song on the app causes the instrument playback to stop?

Answer: This is because the app will send the new song data to the instrument. The instrument will pause while it updates with the new settings as sent from the app. This is normal behaviour.

Question: Do I need a Facebook account to use this app?

Answer: No, you can still download new Registration Banks without a Facebook account. Facebook login is required if you wish to Share, Rate or Request Registration Banks.

Question: Where can I enter the Facebook login details?

Answer: Settings > Facebook.

Question: How many Registration Banks can I store to a song?

Answer: Only one song (per user) can be stored with a Registration Bank.

Question: When trying to create a Nickname I'm told that another user has chosen the Nickname?

Answer: Someone else has already created the same Nickname. Please enter a different name.

Question: I'm unable to enter a Nickname?

Answer: For your Nickname you'll need to start your Nickname with a letter followed by letters and digits only. The length of your nickname must be between 3 to 15 characters long.

Question: After sending a Registration Bank to my instrument some voices are displayed with '-----'

Answer: This happens because the original Registration Bank was been created on a different source model. In most cases, the voice is converted to the nearest voice type available on your instrument and as such the voice name will be displayed as '-----'. In some cases, the voice might be converted to a piano voice or no voice might be assigned depending on the selected voice and the source model.

Question: When switching between instruments I sometimes can't get the Wireless LAN to connect...?

Answer: This can happen when you switch between instruments. It is recommended that you quit the app (press the home button) whenever you want to switch between instruments.

Question: Can I switch between Facebook accounts once I have started using the app?

Answer: It is recommended you do not switch between accounts once you have logged in with Facebook.

Question: When searching I cannot see artwork for some songs?

Answer: Repertoire Finder uses iTunes to provide artwork. If the artwork is not available with your local iTunes store Repertoire Finder will be unable to display the relevant artwork.

Question: The app is taking a long time to respond.

Answer: It is possible while the app is processing a function (normally displaying a progress bar) it may have become unstable. Should this happen, please launch the app again.